FCC RATE REGULATION IMPACT SURVEY							
01. Community Unit ID#:	GA0243	05.	Respondent	Name:	DAVID WAT	KINS	
02. Mailing Address (street): 3425 MALONE DR		06.	Respondent	Fax:	5 (8-977/337/3	38	
03. Mailing Address (city):	CHAMBLEE	07.	Respondent	Phone:	513-977-371	1	
04. Mailing Address (state & zip):	GA 30341	08.	System/Frai	nchise:	SYSTEM		
REGULATED SERVICES		CHARGE		CHANNELS	Н	OUSEHOLD:	S
Describe Service Tier		4/5/93	9/1/93	4/5/93	9/1/93_	4/5/93	9/1/93
09. TIER 1 (Basic)	BASIC SERVICE	\$9.95	\$10.95	21	21	26,967	27,599
10. TIER 2	CABLE SERVICES	\$18.00	\$13.00	24	24	26,414	26,800
11. TIER 3							
12. TIER 4							
REGULATED EQUIPMENT		CHARGE	EQU	JIPMENT UI	VITS H	OUSEHOLD	<u> </u>
	1	4/5/93	9/1/93	4/5/93	9/1/93	4/5/93	9/1/93
13. Converter	Non-addressable:	\$0.00	\$0.00	0	0	0	0
1	Addressable:	\$0.00	\$0.00	0	0	0	0
14. Installation	Prewired:	\$40.00	\$31.00			1,016	1,218
	Unwired:	\$40.00	\$31.00			113	135
15. Service Change	Visit required:	\$10.00	\$31.00			96	158
	No visit:	\$0.00	\$0.00			0	0
16. Inside Wire:		\$0.00	\$0.00	0	. 3000000000000000000000000000000000000	0	0
17. Remote:		\$4.00	\$0.25	15,808	14,643	14,227	13,178
18. Additional Outlet:		\$3.50	\$0.00	14,277	0	7,387	0
All Miscellaneous Maintenance (des	scribe):	S-2000000000000000000000000000000000000	****		. 2000000000000000000000000000000000000		
19.							
20.							
All Miscellaneous charges (specify):	· ·	***************************************		***************************************	- 0000000000000000000000000000000000000		
21.							
22.							
23.			-				
24. Franchise Fee: (per sub.)		\$0.59	\$1.16				
25. Total billed monthly charges for reg. services:		\$841.00	\$711.00				
26. Total subscribers receiving any reg. services:		26,967	27,599				
27. % of subs. receiving a change in	i bill for reg. svcs:	Increase%	30.00%	Decrease%	70.00%		

513

977

Rate Card - 4/93

1993 SCRIPPS HOWARD CABLE TV RATE SCHEDULE

This service is available for channels 2-22 and requires special customiaed equipment. The installation price is \$40.00. Basic Service provides a high quality picture for such proadcast channels as WSB Channel 2, WATL Channel 36, and WTBS. Cable networks such as CNN, Turner Network Television (TNT), and the Weather Channel are not available with this service.

EXPANDED BASIC SERVICE \$18.00/mo. This service is available for cable channels 23-46. Such popular channels as CNN_ESPN, and Utfetime are available with this service. To get Ex pranded Basic Service you must have Basic Service - channels 2-22 - for 39.95 per month. The total charge, therefore, is \$27.95 (\$9.95 plus \$18.00). Expanded Basic Service does not require austomized equipment, but may require a cable converter.

PREMIUM CHANNELS \$9.95/mo. These are optional, commercial-tree movié services. HBO, Showtime. The Disney Channel. The Movie Channel, Cinemax, and Playboy are the premium services we have available. You must have Expanded Basic Service to receive these channels. You must also have a converter.

NORTH DEKALB HOME CINEMA (Pay-Per-View) . . \$4.95 eq. Home Cinema allows you to contact us by phone and order a specific movie. The Home Cinema Guide is on channel 17. Channel 17 shows previews of upcoming movies and the times they will be playing. To order a movie, call our Home Cinema Pay-Per-View Holline at 455-5900, Your current phone number must be fished on our records and you must also have a converter box. Please note, special event prices vary.

PLAYBOY AT NIGHT \$5.95 eq. This is an adult entertainment service and offers x-rafed programming. This service is aftered each night and plays from 8pm to 1am or from 1am to 6am. Call our Mavie Hotline, 455-5900, to order. Your current phone number must be listed on our account and you must also have a converter box.

ANCILLARY SERVICES:

Additional Outlets	. \$3 50kma	Remote	\$4.00Ama
Additional Corwerter	\$4.00mo	Smart Remake	\$6.00\ma
Cable Guide	. \$1.50mo		

TRANSACTION CHARGES.

40.00
40.00
20 00
00.00
20.00
20.00
20.0C
\$5.30

MONEY-SAVING MCKAGES:

- and Cable Service. Showlime and Cinemax, two guillets with converter hours included, and one remote. To include HBO in this picchage instead of another premium channel, please add \$3.00.
- This package offers Reception and Cable Service. Cinemax. Showlime plus The Movie Channel or The Disney Channel, two cable outlets with converter bases included, one remote, and North Dellato Home Cinema Movies for only \$3.95 each. to include HBO in this package instead of another premium channel, please add \$3:00.
- This package saves you over \$25.00 per month and offices off committee. channels, plus everything that's available with the Povier Pac. That's too much to list here! Call our customer service department for details.
- *Additional cutters may not be available in apartments. Plantagy Channel and Special Events not included. Other restrictions may apply.

FRANCHISE FEES AND TAXES:

In order for a company to provide cable talevision service to any area, the government of that area grants the company a contract to serve that area. This contract is called a "tranchise," and a calole TV company must pay local government a "tranchise fee."

The tranchise leas for the greas we serve are tisled below: Unincorporated Delicatio County 5% Chambles 3%

Equipment is a valuable and essential part at the services we after. Customers who do not return our equipment will be charged additional lees on their final bill. There will be a \$250.00 charge for each unreturned converter box and a \$50.00 charge for each unreturned remote unit. Other steps may be taken to retrieve equipment.

SERVICE INFORMATION:

- Cable-related service catts are no charge.
- *Area service interruptions are repaired within 24 hours.
- Cable, VCR, and felevision equipment should be disconnected during Hathling storms. North DeKalto Catale cannot be held responsible for equipment damage due to electrical storms.
- . Payments are due by the 15th of the month in which services are rendered.

NEW SERVICE NOW AVAILABLE!



SOMEDAY ALL THE MUSIC WILL SOUND THIS GOOD

17 DANCE

18 REGGAE

20 LOVE SONGS

23 NEW AGE

24 HOTTEST HITS

25 ALRIAM ROCK

26 HEAVY METAL

28 SHOW TUNES

29 R & B 1875

27 ALTERNATIVE ROCK

21 CREAT SURGERS

22 GEAUTIFUL INSTRUMENTALS

30 CONTEMPORARY CHRISTIAN

15 RAP

DMX offers 30 channels of the highest quality CD sound available. With the simple connection of the DMX music tuner to cable and the connection of the tuner to an existing slereo species system. DMX customers are wired to commercial free. Of free, beautiful sound.

Similar to cable television, cable radio offers many charmets (formats)!







1 SYMPHONIC

2 CHAMBER MUSIC 1 OPERA

4 LITE JAZZ

5 CLASSIC JAZZ 6 INC MANO/SWING

7 CLASSIC ROCK & OLDIES 9 BIG MIX

10 FOLK ROCK

11 MODERN COUNTRY

Egyes are added to accounts for remotes and guides where applicable

12 TRADITIONAL COUNTRY 13 LATIN BALLADS H LAW RHYTHMS 15 SOUL BALLADS

Included with the service and equipment rate is the DJ Remote. A digital readout on the DJ Remote enables the tistener to find out the title of the current song, the artist, and the allourn title, simply with the press of a bottont

DMX Service & Equipment\$10.95kma DMX Installation/Edsling Customer\$20.00

Rate Card - 4/93

Deor Cable IV Viewer.

Welcome to Scripps Howard Cable!

We strive to provide our customers with the best possible service. During the 1993 year, we will be doling some new things

We've introduced a new service. Digital Music Express, which offers 30 channels of areal music

We are extending our Customer Service Department hours so that you will be able to reach us by phone between 8:30am and 9:00 pm each weekday. We will have payments mailed to a payment center that will collect and post payments. We will introduce cycle billing. And, we have already added more phone lines so that you will find it easier to reach us by phone. These changes will allow us to spend more time with you, our customer. We hope you'll notice our improvements.

This brochure and the Information your installer leaves with you at the time of installation should answer many of the questions you may have concerning our service. We will also, on occasion, mail important updates to you in your bill. If you have any questions, please call us. We'll be happy to talk with you.

We appreciate your business!

SCRIPPS HOWARD CABLE EMPLOYEES

SCRIPPS HOWARD CABLE TV COMPANY

- 2 The Previe Guida
- 3 WSB (ABC Ch. 2 Atlanta)
- 4 WAGA (CBS Ch. 5 Atlanta)
- 5 Atlanta InterialSh Broadcasters
- 6 WGN (Chicago Station)
- 7 WXIA DIBC Ch. 11 Atlanta)
- 8 WPBA (PBS Ch. 30 Atlanta)
- 9 WATL (FOX Ch. 36 Alfanta) 10 WGNX (Ch. 46 Allanta)
- 11 WGTV (PBS Ch. & Athens)
- 12 WTBS (Ch. 17 Atlanta)
- 13 WWOR (New York Station)
- (99) 14 WVEU (Ch. 69 Afanta)
 - 15 Doppler Weather Radar
 - 16 The Ad Channel
 - 17 Home Cinema Guide
 - 18 C-Span
 - 19 Associated Press
 - 20 Public Access
 - 21 Government Access
 - 22 Educational Access
 - 23 OVC
 - 24 Home Shapping Channel
 - 25 Arts and Entertainment
- 26 Consumer News/Business Channel (CNBC)
- 27 Cable News Network (CNN)
- 28 Headline News
- 29 Lifetirne

- 30 Black Entertainment Television (DET)
- 31 The Learning Channel
- 32 Univision
- 33 The Wasther Chartest
- 34 Nickelodeen
- 35 The Discovery Channel
- 36 ESPN Total Sports Network
- (14) 37 SportSoutIVC-Span #
- (37) 38 USA Network
- (36) 39 Video Hits 1
- (39) 40 MTV-Music Television
- (40) 41 The Family Channel
- (41) 42 TNN-The Mashville Network
- (42) 43 Country Music Television (CMITY)
- (43) 44 Cornedy Central
- (44) 45 Turner Network Television
- THINT)
- (45) 46 American Movie Classics (AMC)
 - •47 Shawiime
 - 48 The Disney Charmel
 - •49 The Playboy Channel
 - •50 Home Bax Office
 - •51 The Movie Channel
 - •52 Cinemax
 - **†53 Request**
 - t54 Viewer's Choice



Serving...

* Chamblee

+ Doraville

*Dunwoody

451-4785

OFFICE HOURS:

8:30am-5:30pm Mon.-Frt. 9:00am-5:00pm Sat.

CUSTOMER SERVICE REPRESENTATIVES ARE AVAILABLE MONDAY-FRIDAY FROM 8:30AM-9:00PM TO TAKE YOUR PHONE CALLS.

Basic Service Channels 2-22 Premium Channels

†Pay Per View Channels

() Indicates channel location when not utilizing a converter

1/93

ARREST CHANGE OF THE PARTY.

3425 MALONE DRIVE • CHAMBLEE, GA 30341

MONEY-SAVING PACKAGES:

A THE ADVANTAGE PAC \$39.95/MO.

This package sayes you over \$10.00 per month and offers Reception and Cable Service, SHOWTIME and Cineman, two putiets with convener boxes included, and one remote. To include HBO in this package instead of another premium channel, please add \$3.00.

★ THE POWER PAC \$49.95/MO.

This package offers Reception and Cable Service, Cinemax, SHOWTIME plus The Movie Channel or The Disacr Channel, two cable outlets with conventer boxes included, one remote, and Scripps Howard Home Cinema Movies for only \$3.95 each To include FIBO in this package instead of another premium channel, please add \$3.00 monthly.

* THE WORKS \$59.95/MO

This package saves you over \$20.00 per month and offices all pretoken channels, plus everything that's available with the Power Pac. That's not much to list here! Call our customer service department for details

'Additional culters w Chanted and Special Bients not leclarity. Order resultations



DMX offers 30 channels of the highest quality CD sound available. With the simple connection DIGITAL BUSIC LIPBLES Of the DMX music tuner to cable and the connection of the tuner

to an existing stereo speaker system. DMX customers are wired to commercial-free, DI-free, beautiful sound.

SERVICE & EQUIPMENT	\$10.95
DMX INSTALLATION	\$31.00

Similar to cable television, cable radio offers many channels (formats):

	TIME TO THE	din Sya, e de legestioneto	responding to
.:		12 TRADITIONAL 22 BRAUI	
	2 CHAMBIER MISSIC	COLICINA INSTITUT	UNENTHIS
ļ,	3 OPPSA	75 TANKHIMATUANO 23 NEW A	æ
•	A WITH JAZZ	14 MAN 24 BOTH	3T H73
ì	S CLASSEC JAZZ	15 VIIISAN ABIUD 25 ALBUM	
•	& DIC MANDSWING	CONTINUEDRATY 26 HEAVY	MIL
ř		IL YOULD BEAT 17 ALES	NOTIVE BUCK
	1 74 Albes	17 BAREN 28 SPECIF	
		in michael 19 mais in	
	CONTEMPORARY	19 TOX OLDIES 30 BLIES	
'n	NO POLE BOCK	20 LOVE SONGS	
	LI MODERN COUNTRY	21 GREAT SINGERS	

Included with the service and equipment rate is the D) Remote. A digital readout on the DJ Remote enables the listener to find out the title of the current song. the artist, and the album title, simply with the press of a button!

SCRIPPS HOWARD CABLE TV COMPANY



Basic Service Channels 2-32 · Premium Changels † Pay-Per-View Channels

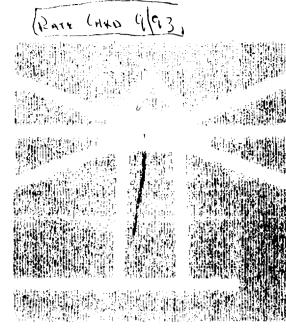
(CNBC)

() Indicates channel location when not utilizing a converter

154 Viewer's Choice

9/93





451-4785

OFFICE HOURS: MON-FRI: 8:30AM-5:30PM SAT: 9:00AM-5:00PM

CUSTOMER SERVICE REPRESENTATIVES ARE AVAILABLE MONDAY-FRIDAY FROM 8:30AM-9:00PM TO TAKE YOUR PHONE CALLS.

SERVING: CHAMBLEE, DORAVILLE, DUNWOODY

3425 MALONE DRIVE • CHAMBLEE, GA 30341

3768

BASIC SERVICE \$10.95/MO.
This service is available for channels 2-22 and requires special customized equipment. Basic Service provides

special customized equipment. Basic Service provides a high-quality picture for such broadcast channels as WAGA Channel 5, WGNX Channel 46, and WTBS. Cable networks such as CNN, Turner Network Television (TNT), and The Weather Channel are not available with this service.

CONVERTER\$2.10/MO.

The converter box is an essential part of the services we offer. In order to utilize many of the services we provide, it is necessary to equip your television with a cable converter.

NORTH DEKALB HOME CINEMA

EQUIPMENT CHARGES:

CONVERTER	\$2.10/M().
A/B SWITCHES	
REMOTE	

TRANSACTION CHARGES:

CABLE INSTALLATION, RECONNECTION,

CADLE RISTALLATION, NECOMMECTION,	
DISCONNECTION OR TRANSFER	\$31.00
ADDITIONAL OUTLET INSTALLATION	\$31.00
SERVICE CHARGE/TRIP CHARGE	\$31.00
COMPUTER TRANSACTION	\$2.00
COLLECTION CHARGE	\$20.00
RETURNED CHECK CHARGE	
LATE FEE	



Dear Cable TV Viewer,

Welcome to Scripps Howard Cable!

We are writing to serve our customers better than ever before. We are extending our customer service hours are that you will be able to reach us by phone between 8 John and John each weeking. We have added more phone lines. You will find it easier to heart its by phone.

We are adjusting our rates on equipment and additional challets. If you are indecisted in having cibble refersion on more of your sets, you'll find it more alloydable than ever to subscribe.

We are making it easier for you to order a Pay-Per-View movie. We have installed the new Pay-Per-View Hotline. If you have a converter box, allai-455-5900 to ben't what it on or to notice a brocklinister hill. You don't have to feasit your bottle and you don't have to recibe the marker when you're don't. We take call of each place if you prove don't. We take call of each place if you prove how the call of each place in your pease give us a call of \$5.5700 to be proved by the pay you please give us a call of \$5.5700 to be pay you please give us a call of \$5.5700 to be pay you please give us a call of \$5.5700 to be pay you please give us a call of \$5.5700 to be pay you please give us a call of \$5.5700 to be pay you please give us a call of \$5.5700 to be pay you please give us a call of \$5.5700 to be pay you please give us a call of \$5.5700 to be pay you please give us a call of \$5.5700 to be pay you please give us a call of \$5.5700 to be pay your please give your please g

SERVICE INFORMATION:

- Service technicians will begin working on area service interruptions within 24 hours.
- If any problems with the cable transmission received by the customer are the fault of Scripps Howard Cable, we will correct the problem without a charge to the customer. If a problem with the cable transmission received by the customer is due to the customer's equipment or due to the customer making unauthorized changes in the cable reception or connection equipment, then a Service Charge may be imposed and any repairs performed shall be at the subscriber's expense.
- Cable, VCR, and television equipment should be disconnected during lightning storms. Scripps Howard Cable cannot be held responsible for equipment damage due to electrical storms.

EQUIPMENT:

- A/B switches allow customer to "switch" between cable and antenna. These devices are available to our customers for \$10.00 each.
- Equipment is a valuable and essential part of the services we offer. Customers who do not return our equipment will be charged additional fees on their final bill. There will be a \$250,00 charge for each unreturned converter box/tuner and a \$50,00 charge for each unreturned remote unit. Other steps may be taken to retrieve equipment.

FRANCHISE FEES AND TAXES:

In order for a company to provide cable television service to any area, the government of that area grants the company a contract to serve that area. This contract is called a "franchise," and a cable TV company must pay local government a "franchise fee."

The franchise fees for the areas we serve are listed below: Unincorporated DeKalb County......5%

Taxes are added to accounts where applicable. BILLING INFORMATION:

- · Payment for service is billed 30 days in advance.
- Late fees are assessed if payment is not received by the due date and after services are rendered.
- If payment is not received within 40 days of the billing date, service is subject to disconnection.
- Late payments should be made personally at the local office to avoid disconnection. Scripps Howard Cable is not responsible for the mail service.
- Billing disputes can be resolved by writing to us at the following address:

Scripps Howard Cable TV Company 3425 Malone Drive Chamblee, GA 30341

Please include your name, address, telephone and account number to facilitate our response. We must hear from you go later than 60 days after we sent you the first bill on which the error appeared. You may also telephone us, but doing so will not preserve your rights. You do not have to pay the amount in question while we are investigating, but you are still obligated to pay the portions of your bill that are not in question.

LOCAL FRANCHISE AUTHORITY:

Complaints regarding customer service or signal quality that are not resolved to your satisfaction by Scripps Howard Cable TV Company should be directed to:

DEBALB COUNTY:

Cable TV Committee
DeKalb County Commission
1300 Commerce Drive, 6th Floor
Decentur, GA 30030 371-2000

CHAMBLEE:

Cable TV Committee 5468 Peachtree Road Chamblee, GA 30341 986-5010

DORAVILLE:

Cable TV Committee 3725 Park Avenue Doraville, GA 30340 451-8745

FCC RATE REGULATION IMPACT SURVEY							
01. Community Unit ID#:	GA0042	05.	Respondent	Name:	DAVID WAT	KINS	
02. Mailing Address (street): 707 E. 1ST ST.		06.	Respondent		510-977/37/		
03. Mailing Address (city):	ROME		Respondent		513-977-37	11	
04. Mailing Address (state & zip):	GA 30161	08.	System/Fran	nchise:	SYSTEM		
REGULATED SERVICES		CHARGE	(CHANNELS	H H	OUSEHOLD	3
Describe Service Tier		4/5/93	9/1/93	4/5/93	9/1/93	4/5/93	9/1/93
09. TIER 1 (Basic)	BASIC SERVICE	\$10.45	\$9.90	19		23,844	23,472
10. TIER 2	CABLE SERVICES	\$12.55	\$12,25	24	25	23,291	22,824
11. TIER 3							
12. TIER 4							
REGULATED EQUIPMENT		CHARGE	EQU	JIPMENT UI	NITS H	OUSEHOLD	S
		4/5/93	9/1/93	4/5/93	9/1/93	4/5/93	9/1/93
13. Converter	Non-addressable:						
* * * * * * * * * * * * * * * * * * * *	Addressable:						
14. Installation	Prewired:	\$48.00	\$18.00			321	562
	Unwired:	\$48.00	\$36.00		:	27	66
15. Service Change	Visit required:	\$45.00	\$20.00			- 38	27
	No visit:						
16. Inside Wire:							
17. Remote:		\$4.75	\$0.47	11,656	11,132	7,956	9,358
18. Additional Outlet:		\$4 .50		15,976	15,699	9,136	9,041
All Miscellaneous Maintenance (des	cribe):	6000000000000000000000000000000000000			•	*************	
19.							
20.							
All Miscellaneous charges (specify):							
21. 22.							
23.		60.00	enee				
24. Franchise Fee: (per sub.)		\$0.00 \$572.00	\$0.55 \$518.00				
25. Total billed monthly charges for reg. services:26. Total subscribers receiving any reg. services:			22,824				
27. % of subs. receiving a change in		23,844 Increase%	*******	Decrease%	70.00%		
21. 10 UI SUDS. Teceiving a change in	biii ibi reg. svcs.	increase%	30.00%	Decrease%	/ / // // // //		

September 1993

man in	· · ·	
Rome and Floyd Count	y Rates	i3 Sepsi3
	Old	New*
Basic cable	\$10.45	\$9.90
Expanded basic service	\$12.55	\$12.25
HBO + HBO2	\$11.45	
Showtime + Showtime2	\$10.95	
Cinemax	\$10.95	
The Movie Channel	\$10.95	
The Disney Channel	\$8.50	
Encore	\$4.95	
Platinum: HBO, HBO2, Showtim	e,	
Showtime2, Disney, Encore and		
pay-per-view discounts	\$20.95	\$17.95
Platinum Plus: Platinum package		
plus The Movie Channel and		
Cinemax	\$30.95	\$27.95
Pay-per-view movies	\$4.95	\$ 4.95
Platinum pay-per-view movies	\$3.95	\$3.95
Digital Music Express		
and remote control	\$10.95	\$10.95
Equipment and other c	harges	
Equipment and other c	_	New*
	harges Old	New*
Converter boxes (each)	Old	
Converter boxes (each) 8570 addressable converter	Old \$3.00	\$1.50
Converter boxes (each) 8570 addressable converter 8600 addressable converter	Old \$3.00 \$3.00	\$1.50 \$3.00
Converter boxes (each) 8570 addressable converter 8600 addressable converter Remote control (each)	\$3.00 \$3.00 \$4.75	\$1.50 \$3.00 \$0.47
Converter boxes (each) 8570 addressable converter 8600 addressable converter Remote control (each) Cable Guide	\$3.00 \$3.00 \$4.75 \$1.00	\$1.50 \$3.00 \$0.47 \$0.47
Converter boxes (each) 8570 addressable converter 8600 addressable converter Remote control (each) Cable Guide Install basic	\$3.00 \$3.00 \$4.75 \$1.00 \$45.00	\$1.50 \$3.00 \$0.47 \$0.47 \$36.00
Converter boxes (each) 8570 addressable converter 8600 addressable converter Remote control (each) Cable Guide Install basic Reconnect basic	\$3.00 \$3.00 \$4.75 \$1.00 \$45.00 \$45.00	\$1.50 \$3.00 \$0.47 \$0.47 \$36.00 \$18.00
Converter boxes (each) 8570 addressable converter 8600 addressable converter Remote control (each) Cable Guide Install basic Reconnect basic Install expanded basic	\$3.00 \$3.00 \$4.75 \$1.00 \$45.00 \$45.00 \$48.00	\$1.50 \$3.00 \$0.47 \$0.47 \$36.00 \$18.00 \$36.00
Converter boxes (each) 8570 addressable converter 8600 addressable converter Remote control (each) Cable Guide Install basic Reconnect basic Install expanded basic Reconnect expanded basic	\$3.00 \$3.00 \$4.75 \$1.00 \$45.00 \$45.00 \$48.00 \$48.00	\$1.50 \$3.00 \$0.47 \$0.47 \$36.00 \$18.00 \$36.00 \$18.00
Converter boxes (each) 8570 addressable converter 8600 addressable converter Remote control (each) Cable Guide Install basic Reconnect basic Install expanded basic Reconnect expanded basic Install additional outlet	\$3.00 \$3.00 \$4.75 \$1.00 \$45.00 \$45.00 \$48.00 \$48.00 \$15.00	\$1.50 \$3.00 \$0.47 \$0.47 \$36.00 \$18.00 \$36.00 \$18.00 \$18.00
Converter boxes (each) 8570 addressable converter 8600 addressable converter Remote control (each) Cable Guide Install basic Reconnect basic Install expanded basic Reconnect expanded basic Install additional outlet Reconnect additional outlet	\$3.00 \$3.00 \$4.75 \$1.00 \$45.00 \$45.00 \$48.00 \$48.00	\$1.50 \$3.00 \$0.47 \$0.47 \$36.00 \$18.00 \$36.00 \$18.00
Converter boxes (each) 8570 addressable converter 8600 addressable converter Remote control (each) Cable Guide Install basic Reconnect basic Install expanded basic Reconnect expanded basic Install additional outlet	\$3.00 \$3.00 \$4.75 \$1.00 \$45.00 \$45.00 \$48.00 \$48.00 \$15.00	\$1.50 \$3.00 \$0.47 \$0.47 \$36.00 \$18.00 \$36.00 \$18.00 \$18.00
Converter boxes (each) 8570 addressable converter 8600 addressable converter Remote control (each) Cable Guide Install basic Reconnect basic Install expanded basic Reconnect expanded basic Install additional outlet Reconnect additional outlet *Effective Sept. 1, 1993	\$3.00 \$3.00 \$4.75 \$1.00 \$45.00 \$45.00 \$48.00 \$15.00 \$15.00	\$1.50 \$3.00 \$0.47 \$0.47 \$36.00 \$18.00 \$18.00 \$18.00 \$18.00 \$9.00
Converter boxes (each) 8570 addressable converter 8600 addressable converter Remote control (each) Cable Guide Install basic Reconnect basic Install expanded basic Reconnect expanded basic Install additional outlet Reconnect additional outlet *Effective Sept. 1, 1993 Here's how a sample bill w	\$3.00 \$3.00 \$4.75 \$1.00 \$45.00 \$45.00 \$48.00 \$15.00 \$15.00	\$1.50 \$3.00 \$0.47 \$0.47 \$36.00 \$18.00 \$36.00 \$18.00 \$18.00 \$18.00 \$9.00
Converter boxes (each) 8570 addressable converter 8600 addressable converter Remote control (each) Cable Guide Install basic Reconnect basic Install expanded basic Reconnect expanded basic Install additional outlet Reconnect additional outlet *Effective Sept. 1, 1993 Here's how a sample bill w Basic cable	\$3.00 \$3.00 \$4.75 \$1.00 \$45.00 \$45.00 \$48.00 \$15.00 \$15.00	\$1.50 \$3.00 \$0.47 \$0.47 \$36.00 \$18.00 \$36.00 \$18.00 \$18.00 \$9.00
Converter boxes (each) 8570 addressable converter 8600 addressable converter Remote control (each) Cable Guide Install basic Reconnect basic Install expanded basic Reconnect expanded basic Install additional outlet Reconnect additional outlet *Effective Sept. 1, 1993 Here's how a sample bill w Basic cable Expanded basic	\$3.00 \$3.00 \$4.75 \$1.00 \$45.00 \$45.00 \$48.00 \$15.00 \$15.00	\$1.50 \$3.00 \$0.47 \$0.47 \$36.00 \$18.00 \$36.00 \$18.00 \$18.00 \$9.00
Converter boxes (each) 8570 addressable converter 8600 addressable converter Remote control (each) Cable Guide Install basic Reconnect basic Install expanded basic Reconnect expanded basic Install additional outlet Reconnect additional outlet *Effective Sept. 1, 1993 Here's how a sample bill w Basic cable Expanded basic Platinum Package	\$3.00 \$3.00 \$4.75 \$1.00 \$45.00 \$45.00 \$48.00 \$15.00 \$15.00	\$1.50 \$3.00 \$0.47 \$0.47 \$36.00 \$18.00 \$18.00 \$18.00 \$9.00 \$9.00
Converter boxes (each) 8570 addressable converter 8600 addressable converter Remote control (each) Cable Guide Install basic Reconnect basic Install expanded basic Reconnect expanded basic Install additional outlet Reconnect additional outlet *Effective Sept. 1, 1993 Here's how a sample bill w Basic cable Expanded basic Platinum Package 8600 converter	\$3.00 \$3.00 \$4.75 \$1.00 \$45.00 \$45.00 \$48.00 \$15.00 \$15.00	\$1.50 \$3.00 \$0.47 \$0.47 \$36.00 \$18.00 \$18.00 \$18.00 \$9.00 \$12.05 \$12.25 \$17.95 \$3.00
Converter boxes (each) 8570 addressable converter 8600 addressable converter Remote control (each) Cable Guide Install basic Reconnect basic Install expanded basic Reconnect expanded basic Install additional outlet Reconnect additional outlet *Effective Sept. 1, 1993 Here's how a sample bill w Basic cable Expanded basic Platinum Package 8600 converter Remote control	\$3.00 \$3.00 \$4.75 \$1.00 \$45.00 \$45.00 \$48.00 \$15.00 \$15.00	\$1.50 \$3.00 \$0.47 \$0.47 \$36.00 \$18.00 \$36.00 \$18.00 \$18.00 \$9.00 \$12.25 \$17.95 \$3.00 .47
Converter boxes (each) 8570 addressable converter 8600 addressable converter Remote control (each) Cable Guide Install basic Reconnect basic Install expanded basic Reconnect expanded basic Install additional outlet Reconnect additional outlet *Effective Sept. 1, 1993 Here's how a sample bill w Basic cable Expanded basic Platinum Package 8600 converter	\$3.00 \$3.00 \$4.75 \$1.00 \$45.00 \$45.00 \$48.00 \$15.00 \$15.00	\$1.50 \$3.00 \$0.47 \$0.47 \$36.00 \$18.00 \$18.00 \$18.00 \$9.00 \$12.05 \$12.25 \$17.95 \$3.00

.05 \$46.29

Taxes

Total bill

April 93

SCRIPPS HOWARD NORTHWEST GEORGIA

New Channel Line-Up

Basic 2 WSB 2 ABC Atlanta WRCB 3 NBC Chattanooga The Video Value Channel WAGA 5 CBS Atlanta WGNX 46 IND Atlanta WGTV 8 PBS Athens WTVC 9 ABC Chattanooga Scripps Howard Local Programming/CMT WXIA 11 NBC Atlanta WDEF 12 CBS Chattanooga WATL 36 IND Atlanta WTLK 14 IND Atlanta 15 Prevue Guide WVEU 69 IND Atlanta 17 WTBS 17 IND Atlanta Library Literacy Channel Home Shopping Network 21 QVC 22 VISN/ACTS Music & Lifestyle TNN - The Nashville Network VH-1 Video Hits One **BET - Black Entertainment Television** 26 MTV - Music Television Kid Stuff 27 Nickelodeon Comedy Central 29 The Cartoon Network Family Entertainment The SciFi Channel Lifetime Television

```
The Family Channel
       USA Network
       TNT - Turner Network Television
       ESPN
  36
      SportSouth/HSN
News & Information
      C-Span
 37
 38
      CNBC
      CNN - Cable News Network
      CNN Headline News
 41
      The Weather Channel
Education & the Arts
      A&E-Arts & Entertainment Network
      The Discovery Channel
      The Learning Channel
Nostalgia Television
> 45
Premium Services
 46* HBO - Home Box Office
 47*
      HBO - 2
 48*
      Cinemax
 49*
      Encore
 50
      Scripps Howard Pay Per View Guide
      Showtime
 52*
      Showtime - 2
      TMC - The Movie Channel
54 The Disney Channel Scripps Howard Home Theatre
 55
      Action Pay Per View
      Cable Video Store
 56
 57
      Request 1
 58
      Request 2
 59
      Viewer's Choice
      Hot Choice (Viewer's 2)
      New Service and/or new location
```

Sep 93

Scripps Howard Northwest Georgia Rome Channel Lineup

Basic	34 TNT Turner Network Television
2 WSB 2 ABC Atlanta	35 ESPN - sports
3 WRCB 3 NBC Chattanooga	36 SportSouth/HSN-2
4 Video Value Channel/	37 C-Span - congressional coverage
The Inspirational Network (Oct. 10)	38 CNBC - business news
5 WAGA 5 CBS Atlanta	39 CNN Cable News Network
6 WGNX 46 IND Atlanta	40 CNN Headline News
7 The Television Food Network	41 The Weather Channel
8 WGTV 8 PBS Atlanta	42 A&E - arts and entertainment
9 WTVC 9 ABC Chattanooga	43 The Discovery Channel
10 MOR Music/CNWG Rome	44 The Learning Channel
11 WXIA 11 NBC Atlanta	45 Nostalgia Television
12 WDEF 12 CBS Chattanooga	· ·
13 WATL 36 IND Atlanta	Premium Services
14 WTLK 14 IND Atlanta	46 HBO Home Box Office
15 Prevue Guide	47 HBO 2
16 WVEU 69 IND Atlanta	48 Cinemax
17 WTBS 17 IND Atlanta	49 Encore
18 Library Literacy Channel	50 Pay-Per-View Guide
19 Auburn Football (Sat audio only)	51 Showtime
20 Home Shopping Network	52 Showtime 2
21 QVC - Shopping	53 The Movie Channel
22 VISN/ACTS	54 The Disney Channel
	•
Music and Laughter	Scripps Howard Home Theater 🕠
23 TNN The Nashville Network	55 Action
24 VH-1 Video Hits One	56 Cable Video Store
25 BET Black Entertainment Television	57 Request 1
26 MTV Music Television	58 Request 2
27 Nickelodeon	59 Viewer's Choice
28 Comedy Central	60 Hot Choice
29 Cartoon Network	
The Spectrum	61 CMT Country Music Television
30 The Sci-Fi Channel	
31 Lifetime Television	
32 The Family Channel	
33 USA Network	Sept. 17, 1993
OU COM LIGHTORN	Dopa 11, 1270

FCC	RATER	EGULAT	ION IMF	PACT SU	IRVEY		
01. Community Unit ID#: TN01190		05. Respondent Name:			DAVID WATKINS		
02. Mailing Address (street): P.O. BOX 3988		06. Respondent Fax:		513-977-376 8			
03. Mailing Address (city): JOHNSON CITY		07. Respondent Phone:		513-977-3711			
04. Mailing Address (state & zip): TN 3	7602	08.	System/Fran	nchise:	SYSTEM		
REGULATED SERVICES	REGULATED SERVICES		•	CHANNELS	H	OUSEHOLDS	}
Describe Service Tier	Describe Service Tier		9/1/93	4/5/93	9/1/93	4/5/93	9/1/93
09. TIER 1 (Basic) BASIC	CSERVICE	\$14.60	\$21.40	12	32	17,696	17/763
10. TIER 2 CABL	E SERVICES (\$8.60		19		17,613	
11. TIER 3							
12. TIER 4							
REGULATED EQUIPMENT		CHARGE	EQI	JIPMENT UN	NITS H	OUSEHOLDS	3
		4/5/93	9/1/93	4/5/93	9/1/93	4/5/93	9/1/93
13. Converter No.	n-addressable:	\$0.00	\$0.00	0	0		
	Addressable:	\$0.00	\$0,00	0	0		
14. Installation	Prewired:	\$40.00	\$18,00			306	280
	Unwired:	\$40.00	\$38,00			132	120
15. Service Change	Visit required:	\$40.00				10	0
	No visit:					0	0
16. Inside Wire:	<u>.</u>	\$0.00	\$0.00				
17. Remote:		\$3,25	\$0.25		3,795	4,453	3,600
18. Additional Outlet:		\$3.00	\$0.00	4,976	0	4,158	0
All Miscellaneous Maintenance (describe):							
19.							
20.							
All Miscellaneous charges (specify):							
21.							
22.							
23.							
24. Franchise Fee: (per sub.)		\$0.00	\$0.90				
25. Total billed monthly charges for reg. services:		\$441.11	\$420.85				
26. Total subscribers receiving any reg. services:		17,696	17,763				
27. % of subs. receiving a change in bill for	reg. svcs:	Increase%	30.00%	Decrease%	70.00%		

September 1993

Our Priority . . .

Service and Entertainment Value

PRICE LIST

Super Cable # 23 20	
Lifeline Basic (Channels 2-13) 4 14.60	
Pays: 1. HBO	\$ 79.95
2. Cinemax	
3. Showtime	
4. Disney	
5. The Movie Channel	
Remotes	
A/O No Converter	
A/O With Converter	
Inside Move	
Transfer	
Install A/O	
Install	
Conversion Fee	
Non-Pay Reconnect	
Non-Pay Collection Fee	
Reconnect @ Computer	
Pay-per-View (Request TV) per mov	
Converter Pick-up Charge	
 Subject to change or discount — 	-

SERVICE GUIDE

NO CABLE: Outage in area

Re-set converter (power outage) TV or converter not plugged in

Past Due Acct.

Temporary maintenance

SCRAMBLE SIGNAL: TV not on Channel 3

Converter properly connected

Fine tune TV

VCR not properly connected

REMOTE NOT WORKING: Try new battery

9 Volt

NO COLOR OR NO SOUND: Fine tune TV

Mute button off

Pay Services and Pay-per-View (Request TV) require addressable converter. Lifeline subscribers (only) do not require addressable converter.

CALL OUR OFFICE: __



TENNESSEE VALLEY **CABLE**

A SCRIPPS HOWARD SYSTEM

Gray Office: 1792 Old Gray Station Rd. Erwin Office: 109 Gay Street Erwin, TN

CHANNEL STATION HOL
WSJK - PBS - Educational
WTBS - Sports, Family Entertainment
The Weather Channel
C-SPAN - Congress in Action
WJHL - Johnson City - (CBS) (11)
The Learning Channel
WGN - Chicago Station, Independent
WKPT - Kingsport - (ABC) (19)
WCYB - Bristol - (NBC) (5)
Prevue Guide
QVC - Shopping
WEMT - Fox Network - Family Entertainment
CBN - The Family Channel
Request T.V First Run Movies - \$4.00 each
HBO - Pay Service - 24 Hour Movies
CNBC (FNN)
Cinemax - 24 Hr. Movies - More R Rated Pay Service
The Movie Channel, 24 Hour Movies Pay Service
The movie Chambel, 24 from movies Fay Service
Showtime - 24 Hr. Movies and Series Pay Service
Showtime - 24 Hr. Movies and Series Pay Service The Dieney Channel - Variety Entertain. Children Pay Serv.
Showtime - 24 Hr. Movies and Series Pay Service The Dieney Channel - Variety Entertain. Children Pay Serv. USA - Variety Entertainment
Showtime - 24 Hr. Movies and Series Pay Service The Dieney Channel - Variety Entertain. Children Pay Serv. USA - Variety Entertainment CNN - 24 Hour News Coverage
Showtime - 24 Hr. Movies and Series Pay Service The Dieney Channel - Variety Entertain. Children Pay Serv. USA - Variety Entertainment CNN - 24 Hour News Coverage TNN - Nashville Network, Country Music Entertainment
Showtime - 24 Hr. Movies and Series Pay Service The Dieney Channel - Variety Entertain. Children Pay Serv. USA - Variety Entertainment CNN - 24 Hour News Coverage TNN - Nashville Network, Country Music Entertainment CNN H - 24 Hour Newscasts with Hourly Updates
Showtime - 24 Hr. Movies and Series Pay Service The Dieney Channel - Variety Entertain. Children Pay Serv. USA - Variety Entertainment CNN - 24 Hour News Coverage TNN - Nashville Network, Country Music Entertainment
Showtime - 24 Hr. Movies and Series Pay Service The Dieney Channel - Variety Entertain. Children Pay Serv. USA - Variety Entertainment CNN - 24 Hour News Coverage TNN - Nashville Network, Country Music Entertainment CNN H - 24 Hour Newscasts with Hourly Updates ESPN - 24 Hour Sports TNT - Turner Network Television
Showtime - 24 Hr. Movies and Series Pay Service The Dieney Channel - Variety Entertain. Children Pay Serv. USA - Variety Entertainment CNN - 24 Hour News Coverage TNN - Nashville Network, Country Music Entertainment CNN H - 24 Hour Newscasts with Hourly Updates ESPN - 24 Hour Sports TNT - Turner Network Television CMTV - Country Music Television
Showtime - 24 Hr. Movies and Series Pay Service The Dieney Channel - Variety Entertain. Children Pay Serv. USA - Variety Entertainment CNN - 24 Hour News Coverage TNN - Nashville Network, Country Music Entertainment CNN H - 24 Hour Newscasts with Hourly Updates ESPN - 24 Hour Sports TNT - Turner Network Television CMTV - Country Music Television AMC - American Movie Classics - Classic Movies
Showtime - 24 Hr. Movies and Series Pay Service The Dieney Channel - Variety Entertain. Children Pay Serv. USA - Variety Entertainment CNN - 24 Hour News Coverage TNN - Nashville Network, Country Music Entertainment CNN H - 24 Hour Newscasts with Hourly Updates ESPN - 24 Hour Sports TNT - Turner Network Television CMTV - Country Music Television AMC - American Movie Classics - Classic Movies VH-1 - Easy Listening Videos
Showtime - 24 Hr. Movies and Series Pay Service The Dieney Channel - Variety Entertain. Children Pay Serv. USA - Variety Entertainment CNN - 24 Hour News Coverage TNN - Nashville Network, Country Music Entertainment CNN H - 24 Hour Newscasts with Hourly Updates ESPN - 24 Hour Sports TNT - Turner Network Television CMTV - Country Music Television AMC - American Movie Classics - Classic Movies VH-1 - Easy Listening Videos NICK - Nickelodeon - 24 Hour Children Entertainment
Showtime - 24 Hr. Movies and Series Pay Service The Dieney Channel - Variety Entertain. Children Pay Serv. USA - Variety Entertainment CNN - 24 Hour News Coverage TNN - Nashville Network, Country Music Entertainment CNN H - 24 Hour Newscasts with Hourly Updates ESPN - 24 Hour Sports TNT - Turner Network Television CMTV - Country Music Television AMC - American Movie Classics - Classic Movies VH-1 - Easy Listening Videos NICK - Nickelodeon - 24 Hour Children Entertainment Arts & Entertainment
Showtime - 24 Hr. Movies and Series Pay Service The Dieney Channel - Variety Entertain. Children Pay Serv. USA - Variety Entertainment CNN - 24 Hour News Coverage TNN - Nashville Network, Country Music Entertainment CNN H - 24 Hour Newscasts with Hourly Updates ESPN - 24 Hour Sports TNT - Turner Network Television CMTV - Country Music Television AMC - American Movie Classics - Classic Movies VH-1 - Easy Listening Videos NICK - Nickelodeon - 24 Hour Children Entertainment
Showtime - 24 Hr. Movies and Series Pay Service The Dieney Channel - Variety Entertain. Children Pay Serv. USA - Variety Entertainment CNN - 24 Hour News Coverage TNN - Nashville Network, Country Music Entertainment CNN H - 24 Hour Newscasts with Hourly Updates ESPN - 24 Hour Sports TNT - Turner Network Television CMTV - Country Music Television AMC - American Movie Classics - Classic Movies VH-1 - Easy Listening Videos NICK - Nickelodeon - 24 Hour Children Entertainment Arts & Entertainment The Discovery Channel Lifetime - Health Shows
Showtime - 24 Hr. Movies and Series Pay Service The Dieney Channel - Variety Entertain. Children Pay Serv. USA - Variety Entertainment CNN - 24 Hour News Coverage TNN - Nashville Network, Country Music Entertainment CNN II - 24 Hour Newscasts with Hourly Updates ESPN - 24 Hour Sports TNT - Turner Network Television CMTV - Country Music Television AMC - American Movie Classics - Classic Movies VH-1 - Easy Listening Videos NICK - Nickelodeon - 24 Hour Children Entertainment Arts & Entertainment The Discovery Channel Lifetime - Health Shows Sports South
Showtime - 24 Hr. Movies and Series Pay Service The Dieney Channel - Variety Entertain. Children Pay Serv. USA - Variety Entertainment CNN - 24 Hour News Coverage TNN - Nashville Network, Country Music Entertainment CNN II - 24 Hour Newscasts with Hourly Updates ESPN - 24 Hour Sports TNT - Turner Network Television CMTV - Country Music Television AMC - American Movie Classics - Classic Movies VH-1 - Easy Listening Videos NICK - Nickelodeon - 24 Hour Children Entertainment Arts & Entertainment The Discovery Channel Lifetime - Health Shows Sports South Black Entertainment Television
Showtime - 24 Hr. Movies and Series Pay Service The Dieney Channel - Variety Entertain. Children Pay Serv. USA - Variety Entertainment CNN - 24 Hour News Coverage TNN - Nashville Network, Country Music Entertainment CNN II - 24 Hour Newscasts with Hourly Updates ESPN - 24 Hour Sports TNT - Turner Network Television CMTV - Country Music Television AMC - American Movie Classics - Classic Movies VH-1 - Easy Listening Videos NICK - Nickelodeon - 24 Hour Children Entertainment Arts & Entertainment The Discovery Channel Lifetime - Health Shows Sports South

282-9356

743-9186 543-7630 Washington Co. Envin

262-8386 743-8422 543-7505



Dear Tennessee Valley Cable Subscriber,

To comply with the 1992 Cable Act, we will be making some very significant changes to your cable television service. A summary of these changes are itemized below:

PRICING CHANGES

The 1992 Cable Act establishes a guideline of acceptable prices for regulated cable services. Prior to September 1, all cable companies are permitted to restructure their rates for regulated services (regulated services now include basic cable, remote controls, additional outlets, converters, and service fees) in order to be in compliance.

The impact of these changes is that many customers, particularly those who rented remote controls and additional outlets, will see their rates go down while others will have rate increases. Overall, the average bill for Basic Cable charges will decline. Based on the rate regulation formulas required by the FCC, your new rates for these services are itemized below. These charges do not include sales taxes or cable franchise fees which will be added to your bill in those communities that assess cablesystems these fees on their operations.

Rates effective September 1, 1993: LABOR CHARGES

New Wire Install	\$36.00
House Reconnect	\$18.00
Move Cable	\$18.00
Non-Pay Reconnect	\$12.00
Add Outlet Install	
A/O Install Same Trip	
Hourly Service Charge	
Minimum Trip Charge	

MONTHLY SERVICE CHARGES

MONTHLI SERVICE CHARU	LO
Standard Cable	\$21.40
(Discounts on Pay Packages are available	
Home Box Office	\$ 9.95
Cinemax	\$ 9.95
Showtime	
Movie Channel	\$ 9.95
Disney	\$ 7.95
Pay Per View Movies	\$ 4.00
MONTHLY EQUIPMENT CHAP	RGES
Addressable Converter	
Remote Control	\$.25
MISCELLANEOUS CHARGI	ES
Returned Check Fee	\$20.00
Late Payment Fee	\$ 2.50
Pay Service Switch Fee	\$ 2.00

OTHER NOTES:

As of September 1, there will no longer be a monthly service charge for additional outlets. Individuals desiring to install more than 2 additional outlets may be assessed additional installation charges for labor and equipment as needed to provide enough signal to the TV to meet FCC (Federal Communication Commission) standards. In order to avoid violation of the FCC signal leakage rules, we recommend that customers continue to have their additional outlets installed by our trained staff. In the event that another source of installation is chosen, we require that all installation meet FCC specifications.

Effective September 1, 1993, Tennessee Valley Cable will assess an hourly charge of \$24.00 for any customer requested service that require repairs or adjustments to customer owned equipment or wiring, with a minimum trip charge of \$10.00.

Due to the minimal number of customers subscribing to the Lifeline Service, this service option will be discontinued effective August 30, 1993. All senior citizen discounts on Standard Cable will also be converted to the one regulated rate at this time.

PROGRAMMING CHANGES

Beginning in September, the following services will be added or moved on your Basic Cable Lineup:

Channel 7 - Subscriber Information Channel 39 - Learning Channel

BROADCAST CHANNEL UPDATE

The 1992 Cable Act grants all broadcasters the right to deny cable companies carriage of their signal. It is our desire to continue carriage of all of our current broadcast channels as long as we are not expected to incur incremental costs for signals that has been free to our customer base for many years. At the present time, WCYB (NBC-Bristol) and WJHL (CBS-Johnson City) are requiring that we make payments in order to continue to carry their free signals. We will continue to try to find a win - win solution for these broadcasters and our customers. However, we insist that it is not fair to expect our company or customers to pay for programming that is free to cable customers outside of our immediate area and to people who are not on cable and receive these stations with an antenna. In the event we can not resolve our differences, WCYB and WJHL may require us to drop their signals as of October 6, 1993. We are pleased to report that WKPT (ABC-Kingsport) has offered a proposal that will allow us to continue carriage of their signal at no additional charge. WEMT (FOX-Greeneville) is waiting the outcome of a corporate decision before making their final commitment for carriage.

In addition to withholding permission for cabic operators to continue carrying their signals, broadcasters also have the right to deny importation by the cable system of another station with the same affiliation in their markets. As a result, we can not retransmit alternative CBS or NBC stations.

EQUIPMENT CHANGES

Effective August 30, 1993, Tennessee Valley Cable will no longer provide or maintain Basic cable converters. We will continue to rent our pay channel converters and remotes to individuals requiring a converter. Customers currently in possession of any of the following models of Basic cable only converters will be awarded ownership of this equipment at no charge. Along with forfeiture of ownership rights to this equipment, Tennessee Valley will no longer provide service or repairs to this equipment in the future. Tennessee Valley is also relinquishing ownership and maintenance responsibilities of all wiring inside the customer home on this date.

Converters being abandoned to customers effective August 30, 1993:

MAKE	MODEL	MAKE	MODEL
Hamlin	6000	Regal	RC83-3
Hamlin	6600	Panasonic	TZPC1203N
Jerrold	DQN5	Jerrold	400*
Jerrold	DON7	Jerrold	450*
Regency	ALL.	*Not used for pay service	res or nav ner view

Tennessee Valley Cable will continue to own and maintain all addressable pay channel converters.

It is our intent to communicate all changes to your service as we implement the complex provisions of the Cable Act. We anticipate our next few months to be extremely busy and appreciate your patience as we all cope with these changes. Thank you for your support. 9/1/93

TENNESSEE VALLEY CHANNEL LINEUP

-0.00	TIVITADODEL VILLE	THE CHARACTER PRIVE
2	WSJK	PBS - Educational
3	WTBS	IND. Atlanta
4	TWC	The Weather Channel
5	C-SPAN	Government
6	WJHL	CBS - Johnson City
7	SUBSCRIBER INFO	Subscriber Information
8	WGN	IND. Chicago
9	WKPT	ABC - Kingsport
10	WCYB	NBC - Bristol
11	PREVUE GUIDE	Programming Information
	QVC	Home Shopping
13	WEMT	FOX - Greeneville
14		The Family Channel
	REQUEST TV	Pay Per View
*16		Home Box Office
17		Consumer & Business Info
	MAX	Cinemax
	TMC	The Movie Channel
*20		Showtime
*21	DISNEY	The Disney Channel
	USA	Variety
	CNN	24 Hour News
	TNN	The Nashville Network
	CNN II	Headline News
	ESPN	Sports
27		Turner Network Television
	CMT	Country Music TV
	AMC	American Movie Classics
30	VH-1	Video Hits One
31	NICK	Nickelodeon
32	A&E	Arts & Entertainment
33	TDC LIFETIME SPORTS SOUTH	The Discovery Channel
34	LIFETIME	Variety
35	SPORTS SOUTH	Sports
36	BET	Black Entertainment TV
37	MTV	Music TV
38	C-SPAN II	Government
39	TLC	The Learning Channel

*Indicates Premium Service

9/1/93

IMPORTANT INFORMATION FROM TENNESSEE VALLEY CABLE COMPANY

HOW THE 1992 CABLE ACT WILL AFFECT YOU

011-10/S195 893

FCC RATE R	EGULAT	ION IMP	PACT SU	IRVEY		
01. Community Unit ID#: WV02234		Responden		DAVID WAT		
02. Mailing Address (street): 1901 LEATHERWO	06.	Responden	t Fax:	516-977-376	38	
03. Mailing Address (city): BLUEFIELD	07.	Responden		518.9777.6974	11	
04. Mailing Address (state & zip): WV 24701	08.	System/Fra	nchise:	SYSTEM		
REGULATED SERVICES	CHARGE		CHANNELS	H	OUSEHOLDS	.
Describe Service Tier	4/5/93	9/1/93	4/5/93	9/1/93	4/5/93	9/1/93
09. TIER 1 (Basic) BASIC SERVICE	\$14.60	\$21.30	11	28	14,706	14,567
10. TIER 2 CABLE SERVICES	\$7.35		16		14,677	
11. TIER 3						
12. TIER 4						
REGULATED EQUIPMENT	CHARGE	EQ	UIPMENT UI	NITS H	OUSEHOLDS	S
	4/5/93	9/1/93	4/5/93	9/1/93	4/5/93	9/1/93
13. Converter Non-addressable:	\$0.00	\$0.00	0	0		
Addressable:		\$0.00		0		
14. Installation Prewired:		\$21,00			225	220
Unwired:	\$40.00	\$42.00			50	40
15. Service Change Visit required:					5	0
No visit:					0	0
16. Inside Wire:	\$0.00	\$0.00				
17. Remote:	\$3.00	\$0.30	7,359	4,036	6,890	3,800
18. Additional Outlet:	\$3.70	\$0.00	5,295	0	4,282	0
All Miscellaneous Maintenance (describe):	######################################	60000000000000000000000000000000000000	• 1000000000000000000000000000000000000	2000000000000000000000000000000000000		3500 00000
19.						
20.						
All Miscellaneous charges (specify):				Deckation Control of Control		00000000000000000000000000000000000000
21.						
22.						
23.						
24. Franchise Fee: (per sub.)	\$0.00	\$0.39				
25. Total billed monthly charges for reg. services:	\$366.72	\$337.55				
26. Total subscribers receiving any reg. services:	14,706	14,567				
27. % of subs. receiving a change in bill for reg. svcs:	Increase%	35.00%	Decrease%	65.00%		entember 1993

TeleScripps ;ABLE COMPANY

Bluefield 325-0591 Of Greater Bluefield Green Valley 487-2545

Pocahontas 945-2507

C	CABLE CHANNEL	PROGRAMMING
2	Community Watch	Community Information
3	WTBS (Ind.)	Superstation—Atlanta
4	WOAY (ABC)	Oak Hill
5	WVVA (NBC)	Bluefield
5	Open	Not Usable
7	WDBJ (CBS)	Roanoke
3	QVC	Shopping Channel
3	WSWP (PBS)	W VA Public Station
0	C-SPAN	Government/Bild. State College
1	Prevue Guide	Programming Information
2	WBRA (PBS)	VA Public Station
3	FOX	Variety
4	Nashville Network	Country/Western
5	TNT	Variety
5	ESPN	Sports
7	USA	Variety
3	CNN	24-Hour News
3	Family Channel	Variety
)	Inspirational Network	Religious Programming
7	Lifetime	Variety
3	American Movie Classics	Vintage Movies
3	CNN II	Headline News
)	Weather Channel	24-Hour Weather
1	Nickelodeon	Children's Programming
?	VH-1	Video Hits One
3	The Discovery Channel	Science & Nature
•	The Learning Channel	Educational
5	MTV	Music Videos

CABLE CHANNEL	CHANNEL	PRICE PER FONTH
нво	Home Box Office	\$9.95
TMC	The Movie Channel	\$9.95
MAX	Cinemax	\$9.95
DIS	Disney Channel	\$7.95
SHO	Showtime	\$7.95
(Package D	Discounts Available—Call or ask for details)

Viewers Choice Pay Per View (see back for ordering hours)

TeleScripps CABLE COMPANY

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		-				

INSTALLATION Cable Installation \$40.00 (plus first month of service) Standard Cable Service (Includes Lifeline Basic and Tier) \$21.95 per month Lifeline Basic Service (Ch. 2-13 only)
OTHER CHARGES
Relocate Cable
Move Cable (Inside or Outside) \$20.00
Add Additional Connections \$20.00
Reconnect Cable
Non-Pay Reconnect
Add or Switch Pay Services
Conversion Fee
(required when converting from, or to, Lifeline Basic Cable)
ADDITIONAL SERVICES
AUDITIONAL SERVICES \$2.00 per month
Remote Control\$3.00 per month
Cable View Guide\$1.25 per month
Additional Outlet with Basic Cable\$3.70 per month
Additional Outlet
with Addressable Conv\$6.95 per month
Addressable Conv.
for Viewers Choice
(movie and event prices not included)
* NOTE: WV Recidents Add 6% Scies Tax.
VIEWERS CHOICE ORDERING HOURS

Monday thru Thursday	 \$	a.m.	- 8	p.m.
Friday	 8	em.	- 10) p.m.
Saturday	5	p.m.	- 10) p.m.
Card ,		•		

** Check Movie Schedule and Play Times on Channel 2 and Channel 11)

^{***} When relocating within our cable area, please give as much advance notice as possible to avoid interruption of your cable service.

Dear TeleScripps Cable Subscriber,

To comply with the 1992 Cable Act, we will be making some very significant changes to your cable television service. A summary of these changes are itemized below:

PRICING CHANGES

The 1992 Cable Act establishes a guideline of acceptable prices for regulated cable services. Prior to September 1, all cable companies are permitted to restructure their rates for regulated services (regulated services now include basic cable, remote controls, additional outlets, converters, and service fees) in order to be in compliance.

The impact of these changes is that many customers, particularly those who rented remote controls and additional outlets, will see their rates go down while others will have rate increases. Overall, the average bill for Basic Cable charges will decline. Based on the rate regulation formulas required by the FCC, your new rates for these services are itemized below. These charges do not include sales taxes or cable franchise fees which will be added to your bill in those communities that assess cable operators these fees on their operations.

Rates effective September 1, 1993; LABOR CHARGES

MADON CILINOTES				
New Wire Install	\$42.00			
House Reconnect	\$21.00			
Move Cable	\$21.00			
Non-Pay Reconnect	\$14.00			
Add Outlet Install	\$21.00			
A/O Install Same Trip	\$14.00			
Hourly Service Charge	\$28.00			
Minimum Trin Charge	\$10.00			

MONTHLY SERVICE CHARGES

Standard Cable	
(Discounts on Pay Packages are availa	able)
Home Box Office	\$ 9.95
Cinemax	\$ 9.95
Showtime	7.95
Movie Channel	\$ 9.95
Disney	\$ 7.95
Pay Per View Movies	\$ 3.95
Monthly Cable Guide	\$ 1.25
MONTHLY EQUIPMENT CH	ARGES
Addressable Converter	\$ 3.25
Remote Control	\$.30
MISCELLANEOUS CHAR	<u>GES</u>
Returned Check Fee	\$15.00
Late Payment Fee	\$ 2.50
Pay Service Change Fee	

OTHER NOTES:

As of September 1, there will no longer be a monthly service charge for additional outlets. Individuals desiring more than 2 additional outlets may be assessed additional installation charges for labor and equipment as needed to provide enough signal to the TV to meet FCC (Federal Communication Commission) standards. In order to avoid violation of the FCC signal leakage rules, we recommend that customers continue to have their additional outlets installed by our trained staff. In the event that another source of installation is chosen, we require that all installation meet FCC specifications.

Due to the minimal number of customers subscribing to the Lifeline Service, this service option will be discontinued effective August 30, 1993.

Effective September 1, 1993, TeleScripps will assess an hourly charge of \$28.00 for any customer requested service that require repairs or adjustments to customer owned equipment or wiring, with a minimum trip charge of \$10.00.

PROGRAMMING CHANGES

Beginning in September, the following changes will be made to your Basic Cable Lineup:

Channel 25 - Subscriber Information

Channel 36 - Country Music Television

Channel 60 - Viewer's Choice Pay Per View

BROADCAST CHANNEL UPDATE

The 1992 Cable Act gives all broadcasters the right to deny cable companies carriage of their signal. It is our desire to continue carriage of all of our current broadcast channels as long as we are not expected to make payments to a broadcaster for a signal that has been free to our customer base for many years. At the present time, WVVA (NBC-Bluefield) is requiring payments in order for it to remain on our cablesystem. We will continue to try to find a win win solution for this broadcaster and our customers. However, we insist that it is not fair to expect our company or customers to pay for programming that is free to cable customers outside of our immediate area such as Beckley and to people who are not on cable and receive WVVA with an antenna. In the event we can not resolve our differences, WVVA may require us to drop their signal as of October 6, 1993. We are pleased to report that WOAY (ABC-Beckley) and WDBJ (CBS-Roanoke) will continue to allow us to retransmit their signal at no charge.

In addition to withholding permission for cable operators to continue carrying their signals,

broadcasters also have the right to deny importation by the cable system of another station with the same affiliation in their markets. In the case of WVVA -Bluefield, we have been denied the right to carry any other NBC affiliate.

EQUIPMENT CHANGES

Effective August 30, 1993, TeleScripps will no longer provide or maintain Basic cable converters and remotes. We will continue to rent our pay channel converters and remotes to individuals requiring a converter. Customers currently in possession of any of the following models of Basic cable converters will be awarded ownership of this equipment at no charge. Along with forfeiture of ownership rights to this equipment, TeleScripps will no longer provide service or repairs to this equipment in the future. TeleScripps is also relinquishing ownership and maintenance responsibilities of all wiring inside customer homes on this date.

Converters being abandoned to customers effective August 30, 1993:

	,		
MAKE	MODEL	MAKE	MODEL
Hamlin	6000	Jerrold	DQN7
Hamlin	6600	Jerrold	JSX
Jerrold	DQN5	Regal	RC83

TeleScripps will continue to own and maintain all addressable pay channel converters.

It is our intent to communicate all changes to your service as we implement the complex provisions of the Cable Act. We anticipate our next few months to be extremely busy and appreciate your patience as we all cope with these changes. Thank you for your support.

TELESCRIPPS CABLE CHANNEL LINEUF

2	COMMUNITY WATCH	Community Information
3	WTBS	IND Superstation-Atlanta
4	WOAY	ABC - Oak Hill, WV
5	WVVA	NBC - Bluefield, WV
6	OPEN	•
7	WDBJ	CBS - Roanoke, VA
8	QVC	Shopping Channel
9	WSWP	PBS - W VA Public Station
10	C-SPAN	Government/Blfd.State Colle
11	PREVUE GUIDE	Programming Information
12	WBRA	PBS - VA Public Station
13	FOX	Variety
14	TNN	The Nashville Network
15	TNT	Variety
16	ESPN	Sports
17	USA	Variety
18	CNN	24-Hour News
19	FAM	The Family Channel
	INSP	Inspirational Network
	HBO	Home Box Office
	TMC	The Movie Channel
	MAX	Cinemax
*24	DIS	The Disney Channel
*26	SHO	Showtime
	SUBSCRIBER INFO	Subscriber Information
27	LIFETIME	Lifetime
	AMC	American Movie Classics
	CNN II	Headline News
	TWC	The Weather Channel
-	NIK	Nickelodeon
	VH-1	Video Hits One
	TDC	The Discovery Channel
34	-	The Learning Channel
	MTV	Music Videos
	CMT	Country Music TV
*60	Viewer's Choice	Pay-Per-View
*Indi	cates Premium Service	

*Indicates Premium Service

9/1/93

IMPORTANT
INFORMATION
FROM
TELESCRIPPS
CABLE COMPANY

HOW THE 1992 CABLE ACT WILL AFFECT YOU

011-11/S184 893

FCC RATE REGULATION IMPACT SURVEY						
01. Community Unit ID#: GA0067	05.	Responden	t Name:	DAVID WAT	KINS	
02. Mailing Address (street): P.O. BOX 5507		Responden	t Fax:	513-977-376	8	
03. Mailing Address (city): FT. OGLETHORP	D7.	Responden	t Phone:	518-977/-	1	
04. Mailing Address (state & zip): GEORGIA 30742	08.	System/Fra	nchise:	SYSTEM		
REGULATED SERVICES	CHARGE		CHANNELS	H	DUSEHOLD	S
Describe Service Tier	4/5/93	9/1/93	4/5/93	9/1/93	4/5/93	9/1/93
09. TIER 1 (Basic) BASIC SERVICE	\$9.25	\$8.06	11	11	14,104	14,300
10. TIER 2 CABLE SERVICE	\$11.35	\$12,46	17	17	18,853	14,024
11. TIER 3						
12. TIER 4						
REGULATED EQUIPMENT	CHARGE	EQI	JIPMENT UI	NITS HO	DUSEHOLD	S
	4/5/93	9/1/93	4/5/93	9/1/93	4/5/93	9/1/93
13. Converter Non-addressabl	e: \$0.00	\$0.00	0	0	0	0
Addressabl	e: \$0.00	\$0.00	0	0	0	0
14. Installation Prewire	d: \$30.00	\$26.11			312	354
Unwire		\$32,64			39	56
15. Service Change Visit require	d: \$15.00	\$6.53			0	0
No vis	it:				0	0
16. Inside Wire:						
17. Remote:	\$2,00	\$0.27	4,280	4,244	4,077	4,006
18. Additional Outlet:	\$3.75	\$0.00	4,222	4,236	3,369	3,401
All Miscellaneous Maintenance (describe):						
19.						
20.						
All Miscellaneous charges (specify):		***************************************				
21.						
22.						
23.						
24. Franchise Fee: (per sub.)	\$0.00	\$0.33				
25. Total billed monthly charges for reg. services:	\$309.56	\$303.73				
26. Total subscribers receiving any reg. services:	14,104	14,300				
27. % of subs. receiving a change in bill for reg. svcs:	Increase%	70.00%	Decrease%	30.00%		

THE DISNEY CHANNEL





HOME BOX OFFICE HBO



UCTV Laza Programming ACTS/VISN



WRCB Channel 3 NBC Chartanadge

WTCI Chattanbega PBS



WFLI

TBS At anta

8

WCLP Channel 18 PBS Chatsworth, GA,

9

CNN Headline News

10

WTVC Channel 9 Chattanooga, ABC

111

WDSI Channel 61

12

WGN

13

WDEF Channel 12 Chattanooga CBS



SHOWTIME



Lifetine Basic



Premium Pay Service



Full' Basic Service includes u teline



Pay Per View Service Optional

CINEMAX 24 Hour Move

16 CNN

 ΠZ

INT Turner Network Television

П

DISCOVERY CHANNEL

19

PREVUE GUIDE

20

USA NETWORK

21

THE FAMILY CHANNEL

22

ESPN 24-Hour Sports

23

NICKELODEON

24

COUNTRY MUSIC TV

25

AMERICAN MOVIE CLASSICS

26

THE NASHVILLE NETWORK

27

ARTS & ENTERTAINMENT

28

LIFETIME

29

C-SPAN U.S. House of Representatives

30

MTV 24-Hour Video Music

31

SPORTS SOUTH 5 PM - 2 AM Mon. - Fri.

10 AM - 2 AM Sat. & Sun.

QVC - The Shopping Channel

2 AM - 5 PM Mon. - Fri. 2 AM - 10 AM Sat. & Sun.

THE WEATHER CHANNEL



BATTLEFIELD HOME THEATRE

ARU (As

Quick steps to faster service!

To use this service you must use a touchtone telephone?

After calling 866-3337, press one (1), then press the number listed below for the information that you may need.

To order Pay Per-View

working properly

- To order Cable or change existing service
- 3 For account balance information If your cable service is not
- 5 To confirm an appointment
- 6 For general information
- To speak with a Customer Service Representative
- 0 Listen to message again

NUMBERS

add Cable service 36c 3337 ibdut vaur bil 366-33 ass of Cable service ieror e a service car! b davertise on Cable channels olorde Pay-Per-View 366-3337

. 494 H80

Nabody brings it hame like HBO. The best in Big Event entertainment from exclusive concerts to world championship boxing. Plus over 65 top movies a month.

SHOWTIME

Blockbuster movies including exclusives seen only on Shawiling. One also kind concerts, specials and comedy.

ort. Offbeat original amed to complement HBO.

13th month FREE!

INEL Rivarite Disney characters cial Bonus—the Disney

THEATRE

Lifetine Basic
НВО
Showtime, Cinemax & The Disney Channel each \$ 8.95
Additional Outlet
Installation
Upgrade
Transfer

Rates and services/channel positions subject to change without notice. Discounts available for certain packages of programming.



1814 Lafayette Road • Ft. Oglethorpe, GA 30742



CHANNEL LINEUP

THE DISNEY CHANNEL HOME BOX OFFICE

- 3 UCTV Local
 Programming
 ACTS/VISN
- 4 WRCB Channel 3 (Chattanooga) NBC
- 5 WTCI Channel 45 (Chattanooga) PBS
- 6 WFLI (Channel 53) IND (Cleveland)
- 7 TBS
- 8 WCLP Channel 18 PBS (Chatsworth, GA)
- 9 CNN Headline News
- 10 WTVC Channel 9 (Chattanooga) ABC
- 11 WDSi Channel 61 (Chattanooga) FOX
- 12 WGN (Chicago)
- 13 WDEF Channel 12 (Chattanooga) CBS

LIFELINE SERVICE

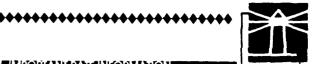
EXPANDED SERVICE

PAY-PER-VIEW SERVICE

PREMIUM PAY SERVICE

- SHOWTIME CINEMAX
- 16 CNN
- 17 TNT
- 18 DISCOVERY CHANNEL
- 19 PREVUE GUIDE
- 20 USA NETWORK
- 21 THE FAMILY CHANNEL
- 22 ESPN
- 23 NICKELODEON
- 24 COUNTRY MUSIC TV
- 25 AMERICAN MOVIE CLASSICS
- 26 THE NASHVILLE
- NETWORK 27 ARTS &
- ENTERTAINMENT
- **28 LIFETIME**
- 29 C-SPAN
- **30 MTV** 24 Hour
 - Video Music
- 31 SPORTSOUTH
 - 5 PM 2 AM Mon-Fri 10 AM - 2 AM Sat & Sun
 - QVC-The Shopping Channel
- 2 AM 5 PM Mon-Fri 2 AM - 10 AM Sat & Sun
- 32 THE WEATHER CHANNEL

60 BATTLEFIELD HOME THEATRE



IMPORIANT RATE INFORMATION

The rates for Cable TV service are the areas that are most greatly effected by the recent Cable Act. "Lifeline" basic and Expanded Service are now regulated by a complex formula established by the Federal Communications Commission (FCC). Part of the formula includes the amount of basic channels available to you as a customer. Rates for "Premium" services (like HBO) and Pay-Per-View are unregulated as they are optional services. Below are significant changes that may now affect your account.

ADDITIONAL OUTLETS:

There is no longer any additional charges for the monthly cable TV service on any TV sets past the first set. (Commercial Accounts excluded).

HAND-HELD REMOTE CONTROL DEVICES:

The monthly rental fee for remote control device is now \$.27 per month.

ADDRESSABLE CONVERTERS:

The monthly service fee for addressable converters will be \$1.85 effective September 1, 1993. Please see the additional information listed under "IMPORTANT CONVERTER AND INSIDE WIRE INFORMATION" for further detail.

FRANCHISE FEE PAYMENT

This payment used to be included in your bill. The new law provides for this to be listed as a separate item. The net payment of franchise fees is made to your franchising authority for allowing Battlefield Cable to serve your area. Your franchising authority is listed on the bottom of your monthly statement.

"Rates and charges are subject to applicable city, county or state taxes. Rates are subject to change with a 30-day notification. Special installation promotions and/or packages may be available from time to time at lower rates than those listed.

SENIOR CITIZEN DISCOUNT

Now that the "Lifeline" Basic is available for just \$8.06per month, we are eliminating the current Senior Citizen discount rate for expanded service. This \$8.06"Lifeline" basic is truly an exceptional value and a great low cost atternative for our customers who are on a fixed income. They may purchase the optional expanded basic service or premium services at the standard monthly rate if they desire additional programming.



MONTHLY SERVICE & INSTALLATION FEES

Liteline Basic	8.06
Expanded Service	12.46
Hand-held Remote Control	27
Addressable Converter	1.85
HBO	8.95
Showtime	8.95
The Disney Channel	8.95
Cinemax	8.95
2-Star Value Pak (HBO & Showtime) .	13.95
3-Star Value Pak	
(HBO, Showtime & Disney)	19.00
Battlefield Home Theatre (PPV)	
Prices may vary with movie/even	t
· · ·	

Basic Service Installation (unwired)	26 11	
Basic Service Installation (prowined)	19 58	
Additional Outlet Installation Relocation		
With Basic Cable Installation	6.53	
Separate from Basic Cable Installation	13.05	
Expanded Service Installation		
and, or Change of Service		
With Basic Cable Installation	, N/C	
Separate from Basic Cable Installation		
-trip required	6 53	
Premium Channel Installation		
and/or change of service	2 00	
Separate trip required	6.53	
A/B Switch Installation		
With Basic Cable Installation	3 27	
Separate from basic cable installation?	6.53	100
Installation of VCR	6 53	
Installation of parental (G) k	6 53	
'Plus cost of switch		

HOW THEATE

CHATTANOOGA/BATTLEFIELD HOME THEATRE

Cable offers quality Pay-Per-View programming, with a sensational lineup of recently-released hit movies, live concerts, live UT and UGA Football games, championship boxing and wrestling and other exciting special events. You pay for only what you watch. Ordering is a phone call away. If you would like to limit access to Pay-Per-View on your account, just call us to chooses a Personal Identification Number (PIN). Addressable converter required.



WELCOME

We are glad you are a Battlefield Cable customer! This brochure will provide you with important information regarding your cable service both now and in the future. The new 1992 Cable TV Act has created many changes that may effect you as our customer, so please take the time to read this brochure thoroughly. You may find that over the next few months your rates or lineup will change as new FCC (Federal Communication Commission) regulations are implemented. This is unavoidable for our system as we comply with the FCC on their own timetable. We ask for your patience. Things should settle down by the end of 1993. A number of the new rules are up for FCC 'reconsideration'. It is our intention as your cable company to fully cooperate with our local franchise authorities and the FCC in regards to the new Act.

CALLING BATTLEFIELD CABLE

Sales, Billing and General Information	866-3337
Repair Department	866-3337
Business Office Hours (Monday-Friday)	3:30AM-6PM
(Saturday)	9AM-1PM
Repair (Dispatch) Department (Monday-Friday).	8AM-5 PM
(Saturday)	9AM-1PM
**Answering service available during "off" hours.	

Answelling service available adming on hior

LOCATIONS

Main Office: 1814 Lafayette Road Mailing Address: P O Box 5507

Ft. Oglethorpe, Georgia 30742

**For your convenience, a deposit slot is located on the outside of our building for after-hours payment. Payments will be posted within 48 hours.

Payment Centers: You may make payments at the following additional locations:

John Ross Pharmacy 401 Chickamauga Avenue Rossville, GA 30742 or Cohutta Bank 101 Wilder Road Chickamauga, GA 30742





"MUST CARRY" or "RETRANSMISSION CONSENT"?

Asyoumay know, the 1992 Cable Activas passed by Congress and signed into law by President Clinton earlier this year. The new law makes a number of fundamental changes in the way we provide you with cable television service, and was designed to make cable an even better value for you.

If turns out, that one of those changes in not necessarily in your best interest as a cable subscriber. The new law allows local for-profit broadcast stations to choose the way that we provide their programming to you. The broadcast stations have two choices:

- They can demand that we carry their programming for free-just as we've always done. The law calls it "must carry."
- They can demand some kind of payment for their permission to carry their programming on our system. The law calls this "retransmission consent."

As you might have guessed, most of the local broadcasters have chosen to demand that we make a cash payment to them.

We think that sunfair to you. What it means is that you would pay for the same broadcast programs that your neighbor who snot a subscriber gets for free Because, while the new law says that you won thave to pay any increase for a year, ultimately the cost of paying for broadcast programming would increase your monthly bill. And you'll get nothing new—just the same broadcast programming you've always gotten for free.

We want to continue carrying local broadcast stations for free—just like always. So, we're continuing to negotiate* with broadcasters so that they don't choose to deny us the right to provide their programming to you. But the new law is clear—the choice is really up to the broadcasters and the agreement must be reached by October 6, 1993. The law excludes PBS stations so WTCI (Chattanooga) and WPLG (Chatsworth) will continue to be carried. WFLI (ind) has opted for must carry' and will also be carried without interruption. At the present time WRCB (NBC), WTVC (ABC), WDEF (CBS) and WDSI (FOX) are negatiating with us it continues to be our hope that agreements can be reached with all of them so they will not demand we take them off our cable lineur.

* At presstime, no agreements have yet been reached

IMPORTANT CONVERTER and INSIDE WIRE INFORMATION

In looking to the future technological developments of the cable industry. Battlefield Cable TV will discontinue the use of non-addressable converters. If you are a customer with a non-addressable converter in your home this piece of equipment will now revert to you as owner and you will notice that there is no longer any charge isted on your monthly statement. The availability of per-channel purchase interactivity and the future cable world of possibly hundreds of channels will be available only with the use of the addressable converter. Since the future at cable will be available only through the use of the addressable converter these will be the only kinds of equipment of this nature available through Battlefield Cable TV will no longer repair not exchange non-addressable converters.

Once cable TV service is discontinued in a home, the cable wire inside the home becomes the property of the homeowner. Cable TV retains ownership of all wire and components from the point of distribution to and including the ground block outside the home.

PARENTAL CONTROL

From time to time programming may be available that you deem to be inappropriate for minor children or auests. Addressable converters are available.

guests: Addressable converters are available that offer up to ten (10) channels that can be blocked-out either permanently or temporarily. Please contact Customer Service for further information.





TECHNICAL COMPLAINT RESOLUTION PROCEDURE

Battlefield Cable is committed to delivering cable transmission service that corresponds to meet or exceed standards set by the Federal Communications Commission (FCC). In the event that you have experienced **technical** problems with your cable service and it has not been repaired to your satisfaction, piease contact the Technical Supervisor at 866-3337. Please use this service only after you have first contacted our Repair Office (866-3337) and allowed them the apportunity to correct any problems. If a problem with the cable transmission received by the customeris due to the customers equipment or due to the customer's making physical or unauthorized changes in the cable reception or connection equipment, then a Trip Charge may be imposed and any repairs performed shall be at the customer's expense.

CUSTOMER SERVICE COMPLAINT RESOLUTION PROCEDURE

Battlefield Cable is committed to upholding the lotty customer service standards set by the National Cable TV Association (NCTA). In the event that you have experienced administrative problems with your account and if has not been addressed to your satisfaction, please contact a Customer Service Supervisor at 866-3337 or write to us at our address listed on this brochure ATIN: CUSTOMER SERVICE SUPERVISOR

If you feel a problem or question was not handled to your satisfaction by either of these departments, you may write to:

Administration, Battlefald Coble TV

Administration, Battlefield Cable TV PO Box 5507, Ft. Oglethorpe, GA 30742

If you feel we have not solved the problem or complaint satisfactorily you may contact the franchising authority which has authorized Battlefield Cable TV to provide cable service by writing to the person below that governs your service area:

Walker County County Commissioner Post Office Box 445 Lafayette, Georgia 30728 (706) 638-1437

Catoosa County Chairman of Commissioners 206 E. Nashville Street Ringgold, Georgia 30736 (706) 935-2500

City of Ft. Oglethorpe City Manager Post Office 30x 5509 Ft Oglethorpe. Georgia 30742 (706) 866-2544 City of Chickamauga City Manager Post Office 80x 68 Chickamauga, Georgia 30707 (706) 375-3177

City of Rossville Mayor Post Office Box 159 Rossville, Georgia 30741 (706) 866-1611

DISPUTED BILLING/REFUNDS/CREDITS

Should there be a question or problem with charges billed to your account or payments which might not be credited to your account, Customer Service must be notified within 30 days of the billing.

Refunds will be issued no later than the next billing cycle or 30 days, whichever is earlier.

Credits will be issued no later than the next billing cycle.

9/1/93
7.846
16,689
9/1/93
0
0
820
250
0
10,572
4,202
こうかん アー・・・・・・・・・・・・・・・・・・・・・・・・・・・・・・・・・・・・

2 .	KWGN	. 26	CNN
3	Local Access	29	USA
4	KCNC	30	AMC
5	Prevue Guide	31	A&E
6	KRMA	32	Lifetime
7	KMGH	38	Family
8	Sneak Prevue	34	Nickelodeon
9	KUSA	35	Discovery
10	KDVR	36	Nostaigle / Brave
11	Pay-Per-View		DISNEY
		37	
12	KSDI	38	HBO
13	Pay-Por-View		SHOWTME
14	Local Access	40	TMC
15	Local Access/MEU	41	CINEMAX
16	Local Access	42	PLAYBOY
17	Local Access	43	ENCORE
18	KUBD	44	Travel
19	C-SPAN I	45	MTV
20	KTVD	48	VH-1
21	WGN	47	TNN
22	TBS	48	CMTV
23	QVC	49	Weather
24		50	Headline News
25	PSN	51	CNBC
26	ESPN	52	VISN / ACTS
27	TNT	53	Univision
-/	1741	~	

Monthly Service Rates Effective September 1, 1993

CABLE SERVICE I Limited Basic	EVEL (channels 2-22 only)	<u>Current</u> \$9.00	As of 9/1/93 \$9.00
Expanded Ser	vice (channels 23-53, excluding the Premiums)	12.95	10.95
Note: You MU	IST get Limited Basic in order to receive Expande	ed Service.	
PREMIUM SERVIC	ŒS		
HBO	,	9.00	9.00
SHOWTIME		9.00	9.00
CINEMAX		9.00	9.00
THE MOVIE		9.00	9.00
THE DISNEY	CHANNEL	9.00	9.00
PLAYBOY		9.00	9.00
ENCORE:	with Basic only	9.00	3.00
	with one premium	6.00	2,00
	with two premiums	1.00	1.00
	with three or more premiums	FREE	FREE
TWO PAK	(Any 2 premiums, except ENCORE)	15.00	15.00
THREE PAK	(Any 3 premiums, plus ENCORE)	21.00	21.00
FOUR PAK	(Any 4 premiums, plus ENCORE)	28.00	28.00
PTVE PAK	(Any 5 premiums, plus ENCORE)	35.00	35.00
SIX PAK	(All 6 premiums, plus ENCORE)	42.00	42.00
DMX Service		4.95	4.95
DMX Tuner R	lental	5.00	5.00
DMX DJ Rem	note Rental	1.00	1.00
EQUIPMENT			
Remote Contr	ol (ala carte)	3. 5 0	0.40
Remote Contr	ol (with Premium Services)	FREE	0.40
Additional Ou	tlet	6.50	FREE
Converter Box	L	FREE	2.00
CUSTOMER SERVICE FEES (one-time charges)			
Installation (po	e-wired)	40.00	34.00
Installation (un	wired)	40.00	44.00
Additional Out	tlet (with initial installation)	FREE	25.00
Additional Out	tiet (separate installation)	20.00	34.00

Note: Additional costs may be incurred for unusual custom installations, service calls, and excessive outlets.

Franchise Fees additional to above rates.



434 Kimbark Street Longmont, Colorado 80501

BULK RATE U.S. POSTAGE PAID PERMIT NO. 6 LONGMONT, CO

LONGHONT

IMPORTANT RATE INFORMATION